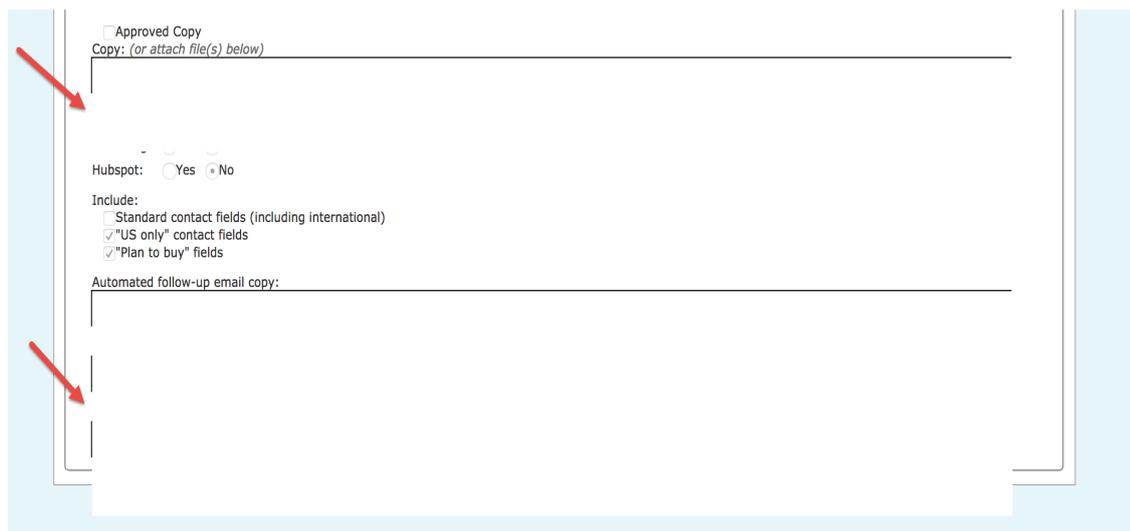


White Boxes Appearing over Request Fields

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If you have a requester that reports white boxes overlapping request fields on a new request form, this is due to a conflict with the browser extension, Grammarly. The user will need to disable the browser extension or use a different browser to submit their request. Google Chrome will automatically check spelling on the request form and does not require an additional browser extension.

A screenshot of a web form with several input fields. The form is partially obscured by white rectangular boxes. Two red arrows point to these white boxes: one points to a box covering the top-left corner of the form, and the other points to a box covering the bottom-left corner. The visible text on the form includes: 'Approved Copy', 'Copy: (or attach file(s) below)', 'Hubspot: Yes No', 'Include:', 'Standard contact fields (including international)', 'US only contact fields', 'Plan to buy fields', and 'Automated follow-up email copy:'. The form is set against a light blue background.